



Cheese Department Manager

Job Description

Company: J.A.V. Food Corp d/b/a Agata & Valentina

Location: New York, NY 10075

Job Type: Full-Time, In-Person

Compensation: From \$25/hour, based on experience

Reports To: Store Managers

Position Summary

Agata & Valentina, one of New York City's premier Italian specialty food stores seeks a professional, experienced and knowledgeable Cheese Department Manager for our high-volume operation. Successful candidates will be results-driven, self-starters with an entrepreneurial spirit and a passion for food. The ideal candidates have great customer service skills and a solid knowledge of domestic and imported cheeses and how to handle them.

Essential Duties and Responsibilities

- Provide direct supervision, training, and leadership to department associates and assistant managers
- Proven ability to multitask effectively
- Strong written, verbal communication and training skills
- Anticipates and identifies customer needs and expectations
- Excellent motivational and customer relationship skills
- Thorough product knowledge
- Achieve department sales goals
- Control and report accurate product inventory levels to store manager
- Report and resolve product concerns, such as short dates and missing products, proactively
- Schedule hours for department and review time sheets
- Organize department meetings with staff members
- Provide adequate department coverage during staff vacations or absences
- Monitor customer flow and direct team members to meet customer needs promptly



Knowledge, Skills, and Competencies

- Extensive knowledge of domestic and imported cheeses
- Strong leadership, training, and motivational skills
- Excellent written and verbal communication skills
- Exceptional customer service orientation
- Strong organizational, multitasking, and time-management abilities
- Problem-solving and decision-making skills
- Proficiency with email and basic computer systems
- Ability to plan, organize, and execute departmental goals
- Initiative, dependability, and attention to detail

Qualifications and Experience

- Minimum of 2 years of experience working in a cheese department (required)
- Previous supervisory or management experience (required)
- Strong understanding of specialty food retail operations
- Familiarity with store-wide operations and safety standards

Physical Requirements

The position requires standing and walking for extended periods, regular interaction with customers and staff, and the ability to lift a minimum of 30 pounds. Reasonable accommodations may be made to enable individuals with disabilities to perform essential job functions.

Benefits

- Comprehensive health, dental, and vision insurance
- 401(k) with employer match
- Paid time off, including vacation, sick leave, and holidays
- Employee discounts
- Ongoing training, mentorship, and professional development opportunities

Equal Opportunity Statement

Agata & Valentina is an Equal Opportunity Employer. Employment decisions are made without regard to race, color, religion, gender, sexual orientation, national origin, age, disability, or any other protected status.

If you are interested in this opportunity, please email your resume and a brief introduction to careers@agatavalentina.com